



Quality principles

Quality policy is defined by quality principles.

Our vision

We supply our customers with high quality products.
Quality is an integral part of all processes - worldwide.

Our guidelines

- **High Quality is an important component in safeguarding the future.**
Quality ensures the viability and growth of our company.
- **Quality is determined by the customer**
Our quality is measured by the needs and expectations of our customers.
- **Quality is dynamic**
The changing value standards of our customers and the product innovation of our competitors cause a permanent change of the markets. The defined quality has to be constantly evaluated and adapted to changing customer requirements by the management.
- **Quality must be produced and not inspected**
The consistent commitment to the principle of "do it right the first time" requires a conscious involvement of all employees in the quality assurance measures. Avoiding errors has priority over troubleshooting.
- **Quality costs no more**
The costs of non-quality are higher than the costs of quality assurance work organisation.